Visitor Rules and Regulations – Fly Vista

Identification: Fly Vista Restaurant, 8th Floor, OD Máj
Operator: Infinite X Prague s.r.o.
Address: Národní 63/26, 110 00 Prague – Nové Město
Company ID No.: 11740418
Responsible Person: Jakub Blahutiak
Email: jakub.blahutiak@ixgroup.cz
Telephone: +420 725 395 301

1. By entering the premises, you agree to these Fly Vista Visitor Rules and Regulations, as well as to the possible taking of photographs of you, and you consent to the use of such photographs for the promotion of the Fly Vista establishment (e.g. for the presentation of the restaurant on websites).
2. The operator of the restaurant is responsible for the operation of the premises and is entitled to supervise compliance with the operating rules set out herein and to take appropriate measures in the event of any breach thereof.
3. The premises are located on the 8th floor of the Máj Národní building.
4. The opening hours are as follows: Sunday 08:30–01:00 p.m, Monday to Wednesday 07:30–01:00 p.m, Thursday and Friday 07:30–03:00 p.m, and Saturday 08:30–03:00 p.m. The operator reserves the right to unilaterally change the opening hours as necessary.
5. Visitors are required to comply with the opening hours of the premises.
6. The entry and presence of persons under 18 years of age after 10:00 p.m. is prohibited, except where the minor is present in the establishment for the purpose of consuming food and is accompanied by a person over 18 years of age.
7. The outdoor terrace and observation deck on the 9th floor are accessible to visitors until 9:30 p.m.
8. Rights and obligations not expressly regulated or specified in these Visitor Rules and Regulations shall be governed by the operator's internal regulations and the relevant provisions of applicable legal regulations, in particular regulations concerning health and safety protection.
9. Photography for professional purposes or for the press is permitted only with the prior consent of the operator.
10. The operator reserves the right to remove any visitor from the premises in the event of inappropriate behaviour or a violation of any prohibition stated in these Visitor Rules and

Regulations, without reimbursement of the price of any consumed food and beverages if already paid in advance.

11. Visitors who fail to comply with these Visitor Rules and Regulations, or whose behaviour endangers other visitors, may be warned by the staff and, if they fail to comply thereafter, may be removed from the premises without any right to compensation or refund of the entrance fee.
12. The operator reserves the right to refuse entry to visitors who are inappropriately dressed (e.g. wearing dirty, foul-smelling, or torn clothing), visibly intoxicated, or under the influence of drugs or other addictive substances.
13. The operator reserves the right to permanently or temporarily ban the entry of persons who repeatedly cause conflicts within the premises or repeatedly violate these Visitor Rules and Regulations.
14. Animals are permitted on the premises, provided that they do not endanger or restrict other visitors or staff. In justified cases (particularly in relation to larger or restless animals), the operator is entitled to require the use of a leash or a muzzle or to refuse entry to the animal.
15. The operator reserves the right to claim compensation for any damage caused by the visitor or their animal.
16. Bringing pyrotechnics, explosives, and other dangerous substances into the premises is prohibited.
17. The use of open flames is prohibited.
18. Bringing firearms into the premises is prohibited.
19. Bringing food and beverages into the premises and consuming them therein is prohibited.
20. For security reasons, the premises are monitored by a CCTV system with recording. The principles governing the processing of personal data through the CCTV system are contained in a separate document.
21. The serving or sale of alcoholic beverages, including sealed alcoholic beverages, to persons under 18 years of age, to persons who cannot reliably prove their identity by means of an ID card or other identity document, as well as offering, facilitating, or otherwise enabling such persons to consume alcoholic beverages, is prohibited.
22. Visitors are obliged to follow the instructions of the staff.
23. The operator reserves the right to claim compensation for damage caused to the equipment of the premises (glassware, porcelain, and other small items) at a fixed amount of CZK 100 per item. In the event of intentional damage to or destruction of property or equipment of a higher value, the visitor is obliged to compensate for the damage in full in accordance with applicable laws and generally binding legal regulations.
24. The operator bears no responsibility for unattended personal belongings.
25. The operator shall not be liable for the loss, theft, or damage of visitors' movable property or the movable property of other persons during their stay within the entire premises.
26. The operator reserves the right to make unilateral amendments to these Visitor Rules and Regulations without prior notice.
27. Supervision of children within the premises shall be ensured by the parents or accompanying adults themselves.

28. Entry into areas not designated for visitors (e.g. the kitchen, behind the bar, or storage areas) is prohibited.
29. Dancing on the bar, tables, chairs, or other equipment of the establishment is permitted solely at the visitor's own risk. Visitors are obliged to exercise increased caution and adapt their behaviour to the current circumstances, especially with regard to alcohol consumption or the use of other addictive substances. The operator shall not be liable for injury to the health or life of the visitor or for damage caused to third parties in connection with such conduct.
30. These Visitor Rules and Regulations do not affect the visitor's obligation to comply with the generally binding legal regulations of the Czech Republic.
31. Visitors are obliged to behave throughout their visit in accordance with the rules of civil coexistence and good morals.
32. The operator shall not be liable for damage caused by force majeure or by third parties.
33. Payment on the premises may be made in cash or by payment card.
34. Payment may also be made in foreign currency. The applicable exchange rate used for conversion shall be displayed in a visible place on the premises, e.g. at the cash desk or entrance.
35. We accept euro banknotes up to the value of EUR 100 (€5, €10, €20, €50, €100). Euro coins are not accepted. Change for payments made in foreign currency is returned in Czech crowns. The applicable exchange rate used for conversion is displayed in a visible place on the premises, e.g. at the cash desk or entrance.
36. The entrance fee price list is published online in reservation forms or on-site at payment terminals.
37. Smoking tobacco products, including electronic cigarettes, is prohibited throughout all areas of the premises.
38. On all outdoor terraces of the premises, it is strictly prohibited to lean over railings or other safety barriers, place objects on them, damage such barriers in any way, or otherwise endanger one's own safety or the safety of others.
39. Entry to the rooftop observation deck is prohibited during adverse weather conditions.

These Visitor Rules and Regulations shall enter into force on 23 March 2026.